

CANCELLATION POLICY

Treatment Deposit and Cancellation

Laser Dermatology is committed to the fair and efficient management of clinic appointment times in order to ensure equitable access to care for all patients.

To secure bookings for certain procedures Laser Dermatology may require the payment of a deposit. Where a deposit is required, patients will be notified at the time of booking and a \$50 deposit will be taken accordingly. A minimum of forty-eight (48) business hours' notice is required for the cancellation or rescheduling of appointments. Where cancellation occurs within the required notice period, any deposit paid will be refundable, unless otherwise specified at the time of booking. Where the required notice is not provided, or where a patient fails to attend a scheduled appointment, patients acknowledge and agree that:

- Any deposit paid may be forfeited,
- Or where no deposit has been taken, and does not present to the clinic for their scheduled appointment, a \$50 non-attendance fee will apply and must be paid prior to the booking of a further appointment.

This policy operates in conjunction with all other Laser Dermatology clinic policies.